Canton Public Library
Patron Service Improvement
Project

Project Description	The Canton Public Library will undergo a construction project to reconfigure public service points including the Check Out Desk, Help Desk, copier/printer work area, self check-out stations and entry space to better suit patron needs. The remodeled space will be ADA compliant, with an improved traffic flow to reflect how our community uses the library. The enhancement reflects our core values of Relevance, Access, Integrity and Leadership.
Affected Space	7,800 square feet
Budget	As a result of careful budgeting and community support over several years, the library will pay for this project with a $346,733 one-time fund balance transfer and an additional $15,000 from the 2014 operating fund budget.
Designer/Contractor	Library Design Associates, Plymouth, MI
Timeline	Work will begin in early February and take 3-4 weeks to complete. The library will be closed to the public February 3 and 4 so that demolition may occur. Some accommodations, including diverting traffic to alternative entrances, shifting of materials and service points and closure of certain areas of the library, will be required.
Major Features	The reconfigured service area will provide one access point for all patron services, including circulation and reference help. New reference desks are designed for one-on-one interaction to facilitate the growing need for digital resource help and reflect the library's commitment to excellent customer service. A self-service area including printer/copiers, a copy card dispenser, and a fax machine with a patron work space will be centrally located; self-check out stations are moving to an area with better service support. New seating areas will be added and some existing seating will be upgraded. New flooring will replace worn carpet and provide directional assistance.
Library Director	Eva Davis
Library Trustees	Nancy Eggenberger, Michelle Farell, James G. Fausone, Sommer Foster, Thomas Hartnett, Kim Schulz
Updates	www.cantonpl.org/patron-service-improvement-project